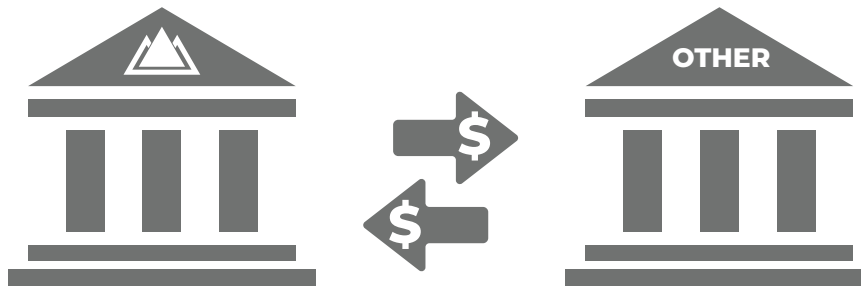


Bank2Bank INSTRUCTIONS



A convenient and safe way to send money from one financial institution to another. Connect your Elevate account with any other bank or credit union and easily move money back and forth as needed.



1 LOGGING IN

Log into your Online Banking or into the Mobile App. On a computer click the menu (3 stacked lines in the upper left corner) and under "Transfers" click "BANK2BANK XFER". On the Mobile App click "Transfers."



2 DISCLOSURES

Click "BANK2BANK ACCOUNT MANAGEMENT" and then click the "ADD BANK2BANK ACCOUNT." Read and accept the disclosure.



3 CONNECTING YOUR ACCOUNTS

Add checking or savings in the "Account Type". Add an "Account Description" which can be the name of the financial institution. Add the "Account Number" of the financial institution you want to connect to. Add the "Routing Number" as well. If everything is correct, click the button in the lower right that says "ADD BANK2BANK ACCOUNT."



4 TRANSFERS & VERIFICATION

Two small deposits will be made into your other account. After two days, log into your Elevate Online Banking and go to BANK2BANK XFER and BANK2BANK ACCOUNT MANAGEMENT again and enter the deposit amounts you saw. Once you have verified those deposits, your accounts will be linked!

5 START A TRANSFER

Now that you are connected, click "START NEW TRANSFER" anytime you want to move money back and forth between your Elevate Credit Union Account and your other account(s). It's that simple!